

**NORBr!**

**HELP ME SAVE  
A DECLINED  
BUT AUTHENTICATED  
TRANSACTION** 

**nORBR**

*#3minsInside*



I see that several transactions are in **authorization declined** status but successfully authenticated

| ORDER                                  | TRANSACTION     | AMOUNT       | ORDER STATUS                        | SCA | EMAIL               |
|--|-----------------|--------------|-------------------------------------|-----|---------------------|
| <input type="checkbox"/> d92de...11a92 | 1 62DA1...43495 | 200.00 ₺     | <span>Captured successful</span>    |     | nancy.malingra...   |
| <input type="checkbox"/> 634955...@114 | 2 62DA1...43495 | 247.87 €     | <span>Captured successful</span>    |     | maarten_collign...  |
| <input type="checkbox"/> 102685348     | 1 62DA1...43495 | 79.18 €      | <span>Authorization reque...</span> |     | selim.petit@lap...  |
| <input type="checkbox"/> 59634...CCB1A | 1 62DA1...43495 | 318.00 €     | <span>Captured successful</span>    |     | gerardlamothe...    |
| <input type="checkbox"/> 634955...@114 | 1 62DA1...43495 | 20.45 €      | <span>Authorization declined</span> |     | steels1@hotma...    |
| <input type="checkbox"/> 102685348     | 2 62DA1...43495 | 379.56 €     | <span>Blocked by router</span>      |     | riviera.stephane... |
| <input type="checkbox"/> 59634...D0BD9 | 2 62DA1...43495 | 138.36 ₺     | <span>Captured successful</span>    |     | riviera.stephane... |
| <input type="checkbox"/> 59634...D0BD8 | 1 62DA1...43495 | 12,300.00 \$ | <span>Authorization reque...</span> |     | steels1@hotma...    |
| <input type="checkbox"/> pLXwc...p6DgB | 1 62DA1...43495 | -58.90 €     | <span>Captured successful</span>    |     | nancy.malingra...   |
| <input type="checkbox"/> 13574137      | 2 62DA1...43495 | 4.00 €       | <span>Blocked by router</span>      |     | tbyrne07@qub.a...   |
| <input type="checkbox"/> 596341321     | 1 62DA1...43495 | 23.99 ₺      | <span>Capture requested</span>      |     | magicfabien@h...    |



# I find the reason for the refusal



**Orders** / 63495567NK-787-56789-78-456@114 Hidden personal data



62DA1a727781cab398e43495

20.45 €

## Provider

[PROVIDER PORTAL](#)

PSP ID

6634701968666978104953

Provider name

Partner

Transaction status

Authorization declined

Merchant contract

Partner PGA MyShop

Authentication status

Authenticated 3DS v2

Result code

420 088

Result description

Declined

## Order status

Status

Authorization declined

Merchant reference

A0d321234567809875633738

NORBr ID

63495567NK-787-56789-78-456@114

Authorized amount

-

Captured amount

-

Refunded amount

-

Chargeback amount

-

Authentication status

## Order reference

NORBr ID

6326a727781cab39

Account ID

670304f3066c673

Account name

PGA Corp

Contract ID

615f35aecd2e1d0C

Contract name

Partner PGA

Merchant reference

eOb3C795-1109-47

PSP reference

663470196866697

Number of transac



# I associate the error codes with the fallback rules

## Fallbacks based on authorization results

If authorization is declined

Associate error codes with fallback rules

🔍 Search by error code or description

| CODE   | ERROR                       | ACTIVATE FALLBACK                       | RETRY ON                  | ACTION |
|--------|-----------------------------|---|---------------------------|--------|
| 410070 | Integration Error           | <input checked="" type="checkbox"/> Yes | Same PSP <b>Other PSP</b> | Inh... |
| 420030 | Risk Rejection              | <input type="checkbox"/> No             |                           |        |
| 420088 | Declined                    | <input checked="" type="checkbox"/> Yes | Same PSP <b>Other PSP</b> | Ch...  |
| 420100 | Insufficient Funds          | <input checked="" type="checkbox"/> Yes | Same PSP <b>Other PSP</b> | Inh... |
| 420110 | Issuer Server Unavailable   | <input checked="" type="checkbox"/> Yes | Same PSP <b>Other PSP</b> | Inh... |
| 420111 | Max Invalid Attempts Rea... | <input checked="" type="checkbox"/> Yes | Same PSP <b>Other PSP</b> | Inh... |

# CHALLENGE COMPLETED !

Update your payment stack in 3 mins

# NORBR

The last payment integration you will ever make *period.*