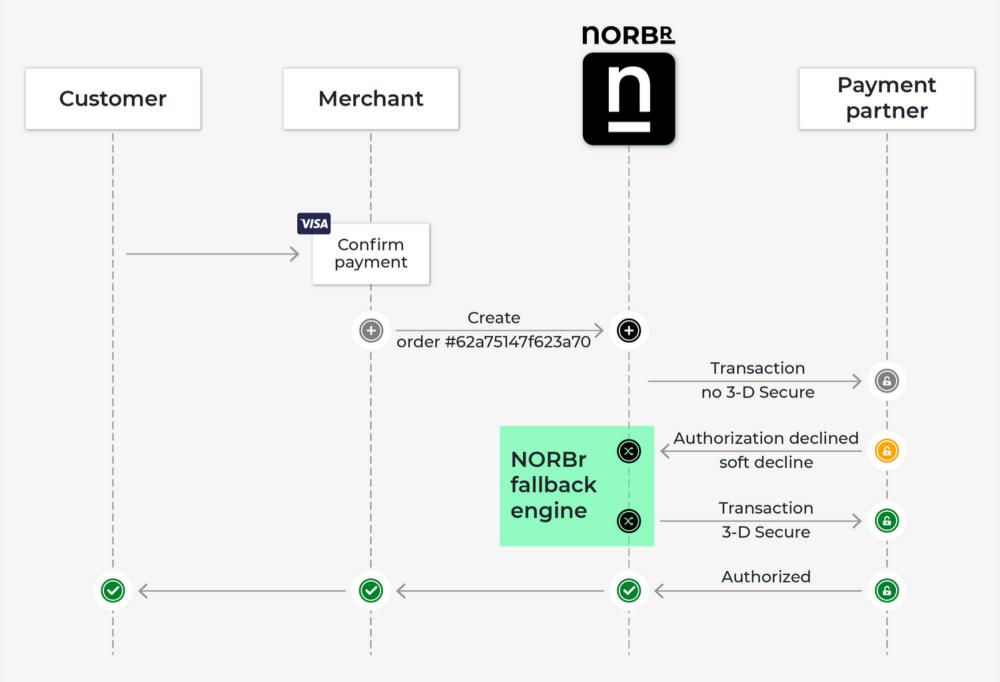
# NORBI HELP ME HANDLE SOFT DECLINES

### **NORBR** #3minsInside



#### In a single query ...





#### I see multiple transactions for a single order

	0	imeline 💱					
		Trx 987654567898765456765 VISA 491112*****66662 Partner A	2	Trx 123456789234567834567 VISA 491112*****66662 Partner A			
	<b>⊘</b>	29 February 2022 09:01:08 Authorization declined Partner A		29 February 2022 09:01:21 Captured Partner A			
		29 February 2022 09:01:07          Authorization requested         Partner A		29 February 2022 09:01:20 Authorized Partner A			
		29 February 2022 09:01:06 Risk pending Risk partner E		29 February 2022 09:01:19 Authenticated Partner A			
«Soft decline» routing by NORBr		29 February 2022 09:01:05          Routed to Partner A         NORBr		29 February 2021 09:01:09          Routed to Partner A         NORBr			
	•	29 February 2022 09:01:05 Transaction created 987654567898765456765		29 February 2022 09:01:08 Risk accepted Risk partner E			
			٢	<b>29 February 2022 09:01:08</b> Transaction created         123456789234567834567			



#### That's it ! I quickly design a data widget to see my conversion

		Order (	<b>Q</b> Searc	h in orders								
	ORDER	$\nabla$		STATUS	V	TRAN		PM	থ sca			
× م	#62a751	47f623a70	0 2	Captured		123456	57783456	7 <b>VIS</b>	A 🔒			
			1	Authorization			45 545676					K M K M
× ۲	#62a751	47fi232u1	9 3	Authorizatior	Global p	perto	ormanc		ccess rat	te		
×۶	#62a751	41f623g54	4 2	Captured				/	A ~			
	#62a751	47f623e9	c 🚺	Captured	Tr>	x repea	it rate Trx saved	rate		Trx	authent	ication rate
	#62a751	47f623a53	3 🚺	Captured			<ul> <li>Partne</li> <li>Partne</li> </ul>	er B: 94%	6			
							<ul> <li>Partne</li> <li>Partne</li> </ul>					
						Trx	blocked rat	te		Trx saved	rate	
					Partne	er A	Pa	rtner B		Partner C		Partner D

## CHALLENGE COMPLETED !

Update your payment stack in 3 mins

